

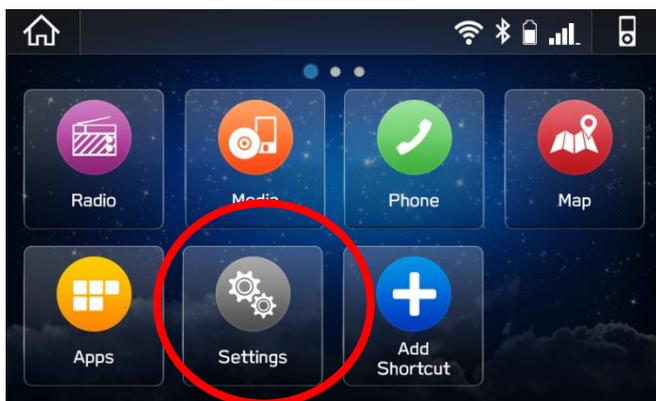
## Updating Navigation Maps Over Wi-Fi or via STARLINK App

### Updating Maps Over Wi-Fi:

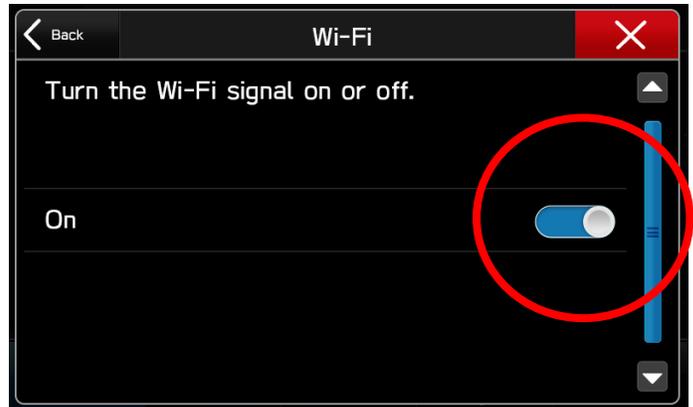
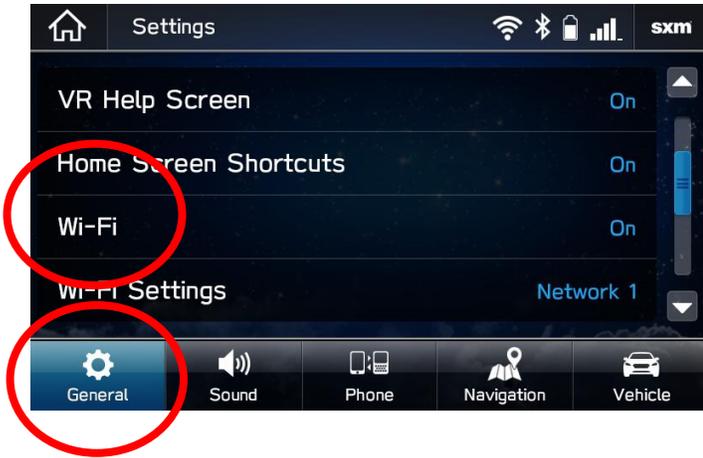
1. Connect your Subaru vehicle to an active Wi-Fi connection if you haven't already done.
2. You can use one of two Wi-Fi sources.
  - NOTE: This update uses at least 100MB of data so choose a WI-FI connection with no data restrictions.
  - NOTE: Wi-Fi connections that require acceptance or login to a web page (such as a coffee shop or hotel) cannot be used.

Choose from:

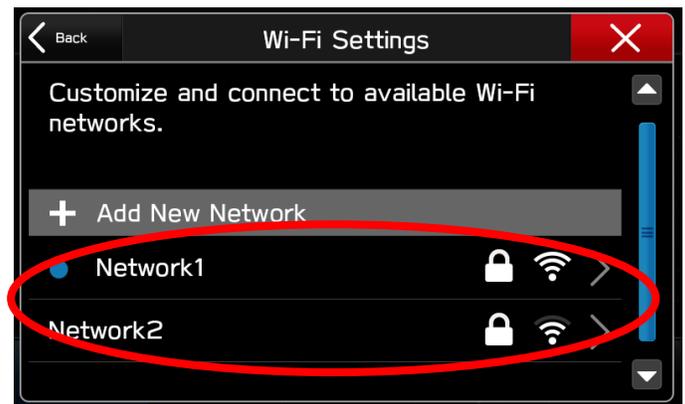
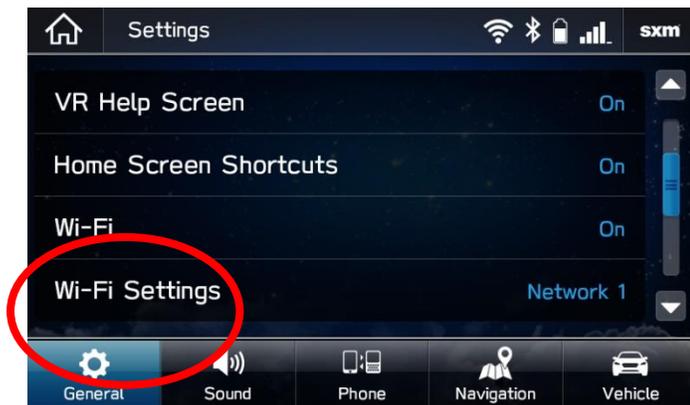
- Your home Wi-Fi (if it reaches your driveway or parking location)
  - Your phone's Wi-Fi hotspot (if your phone and data plan are capable).
3. To connect to whichever Wi-Fi source you prefer, follow these steps:
    - Go to **Settings** on your vehicle multimedia screen.



4. Select **General**
5. Select **Wi-Fi** and ensure it is turned on.

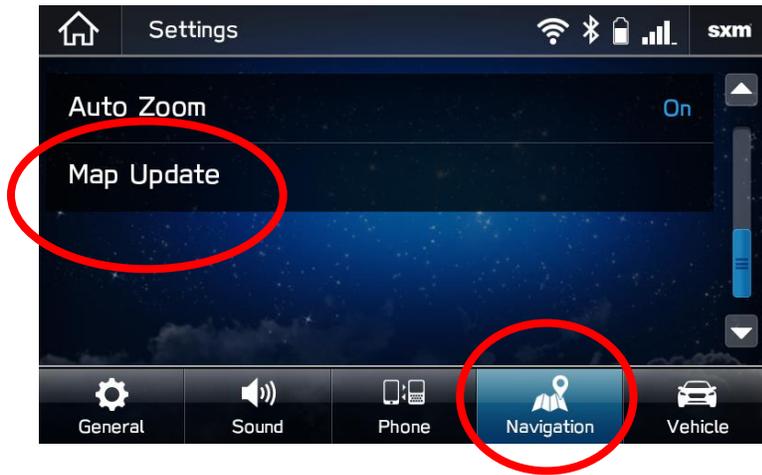


6. Select **Back** and choose **Wi-Fi Settings**.

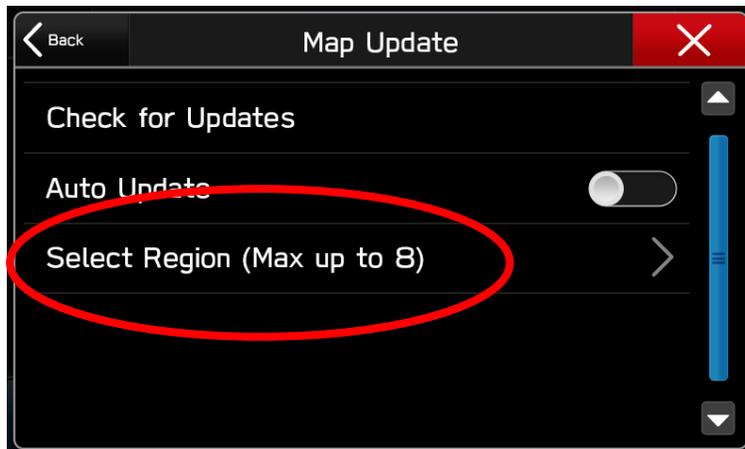


- Select the Wi-Fi network you want to use.
  - If a password is required, the system will ask you to enter it. If successful, you will now be connected to the internet.
- Take note of the Wi-Fi signal strength in the top right corner of the screen.
  - If you only have 1-2 bars with your selected network, download speeds will likely be slow.

- If you are still in the settings menu, select NAVIGATION at the bottom of the screen.
  - Select MAP UPDATE



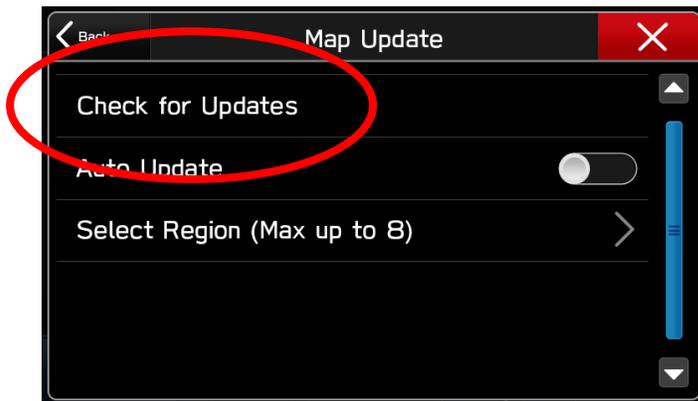
- You can update 8 states/regions at a time. To update your states, tap "SELECT REGION". If you wish to update the entire USA at once, this can be done via a USB drive. Follow the steps in Option 2



9. Select up to 8 regions/states by checking the associated boxes

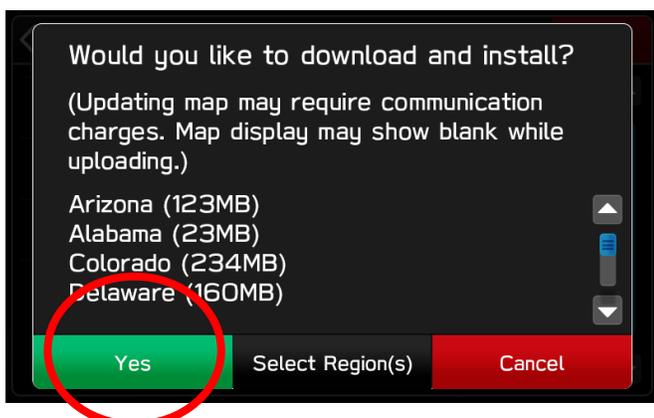


10. Select BACK and click CHECK FOR UPDATES



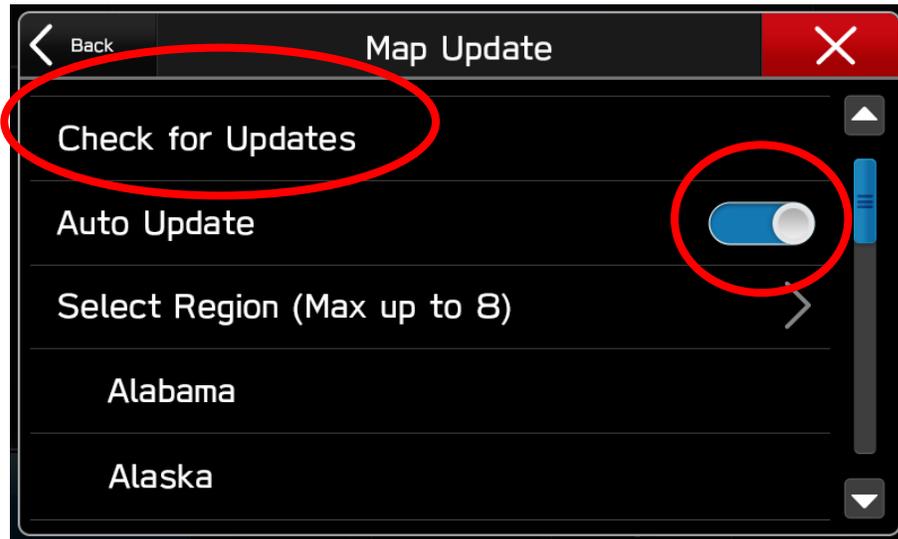
11. If there are updates available, you will get the below pop up. Choose YES to begin downloading and installing the update. Click cancel to try it later.

**CAUTION-** Once the map data begins downloading and installing, your navigation will be unavailable for the selected regions and states until the process is complete. If you shut your vehicle off or cancel the process midway, the state/region will remain blank until the process completes.



12. The process will be complete once “Check for Update” appears at the top of the Map Update Screen.

13. To automate this process down the road, Select “Auto Update”



14. To update another 8 regions/states, un-select the 8 you chose before and select 8 new ones.

Need Assistance? [Click Here](#)

## Updating Maps via STARLINK App:

Note: (For 2019 MY customers, you'll need to complete the software update in Option 1 first)

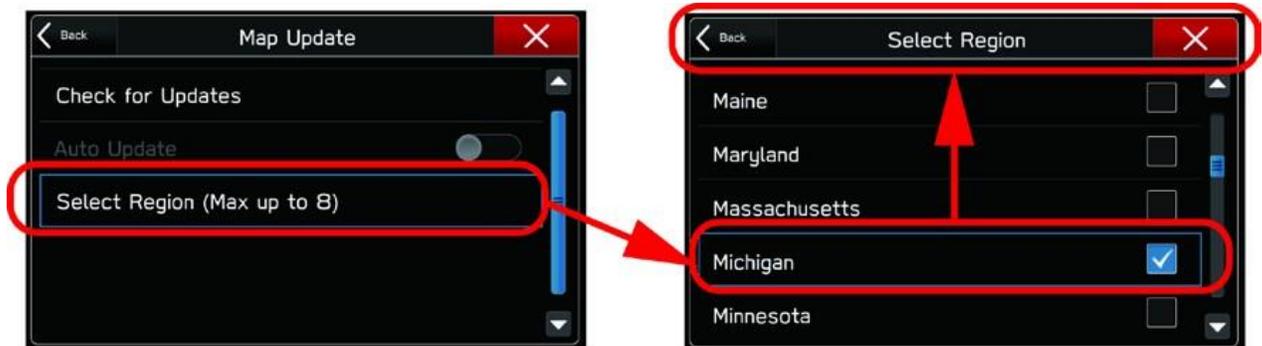
### Setup

You need to select your desired regions (states or countries) on your In-Vehicle-Navigation and send them to your smartphone before you can download updates outside the vehicle.

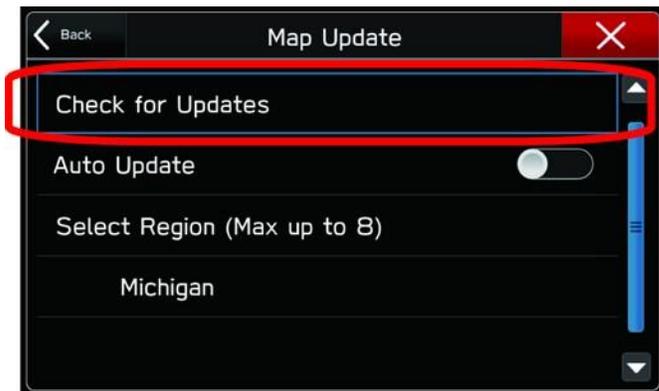
1. If not already done, download and open the **SUBARU STARLINK app** on your smartphone and connect your smartphone to your vehicle via USB cable.
2. Select "Settings" > "Navigation" > "Map Update".



3. Select "Select Region (Max up to 8)", and then select your desired regions (states or countries). After you select, touch "< Back" or "X".



4. After you select the regions (states or countries), touch “Check for Update”.



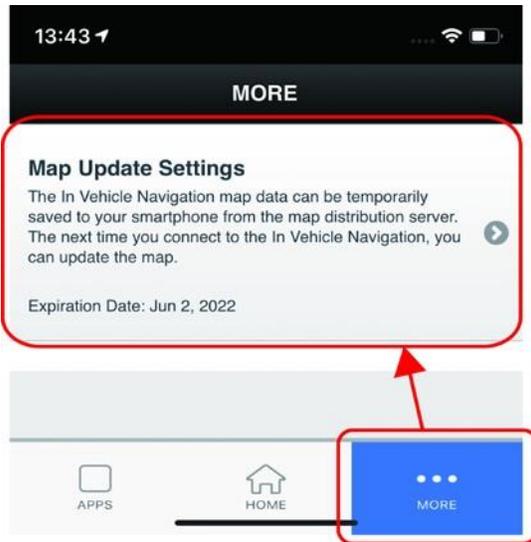
5. If an updated map is available, the following screen will pop-up.
6. Now, your desired region(s) information will have been transferred to your smartphone.
7. **Select “Cancel”**. You can now take your smartphone out of the vehicle and check for and download map updates at a later date or whenever a new update is available using your home or Wi-Fi internet connection.



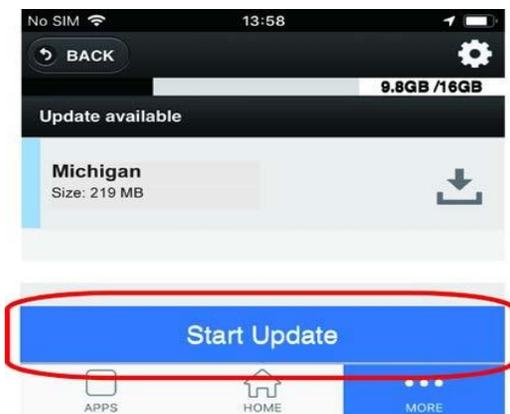
**Note: If you select “Yes”, the map download will start immediately, even if your smartphone is not connected to Wi-Fi.**

## Downloading Maps – Outside Vehicle

1. From your home, office or wherever you'd like to download updated maps, open the SUBARU STARLINK app on your smartphone.
2. Select "MORE" > "Map Update Settings".



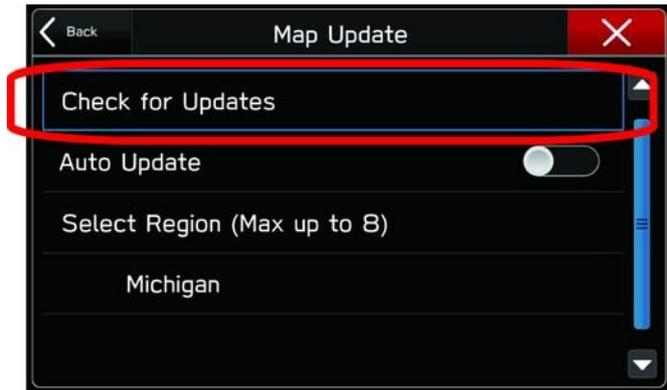
3. Select "Start Update".
4. Map downloading will start.



5. After completing the map download, the updated map data will be stored on your smartphone. Next time you connect your smartphone to your multimedia system, updated map data will be transferred to the vehicle. Follow the steps in the next section for more details.

## Update Maps In Vehicle

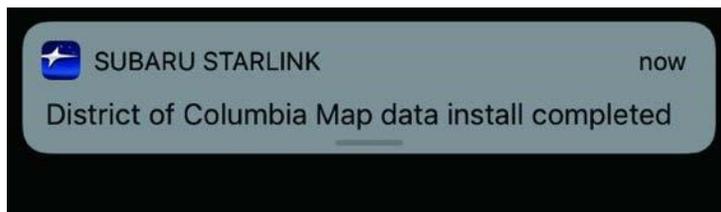
1. Open the SUBARU STARLINK app on your smartphone.
2. Then, connect your smartphone to your vehicle
3. Select “Settings” > “Navigation” > “Map Update” > “Check for Updates”.



4. Once the below screen pops up, select “Yes”.
5. Your downloaded map data will start transferring from your smartphone to your In-Vehicle-Navigation.



6. When the updated map data transfer and installation is complete, the following type of message will appear on the top of your smartphone screen.



**Need Assistance?** [Click Here](#)